

D. d. N. D. C0200100401181

## DECLARATION AND POWER OF ATTORNEY FOR PATENT APPLICATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled:

## SYSTEM AND METHOD FOR COMMUNICATING WITH CUSTOMERS

DISTEMIAND METHOD FOR C	OMMONION TO THE COLUMN
the specification of which (check one)	
X is attached hereto.	
was filed on	as
Application Serial No	and
was amended on	
(if	applicable)
I hereby state that I have reviewed and unders including the claims, as amended by any amen	tand the contents of the above identified specification, adment referred to above.
I acknowledge the duty to disclose informatio application in accordance with Title 37, Code	
I hereby claim foreign priority benefits under	Title 35, United States Code, §119 of any foreign
application(s) for patent or inventor's certifica-	ate listed below and have also identified below any
foreign application for patent or inventor's ce	rtificate having a filing date before that of the
application on which priority is claimed:	
Prior Foreign Application(s)	Priority Claimed
(NONE)	YESNO
(Number) (Country) (Day/N	
paragraph of Title 35, United States Code, §1 material to the patentability of this applicatio	ted States Code, §120 of any United States he subject matter of each of the claims of this d States application in the manner provided by the first 112, I acknowledge the duty to disclose information in as defined in Title 37, Code of Federal Regulations, atte of the prior application and the national or PCT
(NONE)(Application Serial No.) (Filing Date)	(Status) (Patented, Pending, Abandoned)

Docket No.:	ROC920010049US1	

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

2

POWER OF ATTORNEY: As a named inventor I hereby appoint the following attorney(s) and/or agent(s) to prosecute this application and transact all business in the Patent and Trademark Office connected therewith.

(List name and registration number)

John E. Hoel - 26,279 William J. McGinnis - 25,698 James R. Nock - 42,937 Steven W. Roth - 34,712 Leslie J. Payne - 26,378 Grant A. Johnson - 42,696

Christopher A. Hughes - 26,914 Edward A. Pennington - 32,588 Joseph C. Redmond, Jr. - 18,753 Valerie G. Dugan - 36,125

Brian M. Dugan - 41,720 Nathaniel Levin - 34,860

Send Correspondence to:

Valerie G. Dugan

Dugan & Dugan, LLP

18 John Street

Tarrytown, NY 10591

Direct Telephone Calls to:

Valerie G. Dugan at (914) 332-9081

Full name of sole or first Inventor: DONALD RAY GILLIS

Inventor's signature

Ray Gillis Date 5/23/01 Residence: 5820 Herma Street

San Jose, CA 95123

Citizenship: United States of America

Post Office Address Same as above

Inventor's signature

Full name of second Inventor:

**GORDON JAMES SMITH** 

Date

Residence: 1407 Woodview Lané S.W.

Rochester, MN 55902

Citizenship: United States of America

Post Office Address

Same as above